



Health Risk Free Promise

At the NW Furniture Bank, it is important to us that your new furnishings help you enjoy your home without the worry of health risks from gently-used furniture.

Day after day, our staff takes the following steps to help protect you and your family:

- We ask every furniture donor about the history of the items they wish to donate, before we decide to accept their donation. If we have any concerns about potential health risks such as pet hair, frail construction, bed bugs, communicable diseases, etc., we do not accept their donation.
- We carefully inspect all furniture donated when we arrive to pick it up to make sure it meets our quality and “health-risk-free” standards. If we have any concerns, we do not accept the donation.
- We inspect everything again as it comes off the truck and into our warehouse.
- All beds and upholstery is vacuumed and sprayed with Steri-Fab to disinfect and kill any bed bugs, lice, fleas, mold mildew and fungus. It dries in 15 to 20 minutes and leaves no residue.
- We have our facility monitored regularly by our staff to make sure it is always clean and free of health risks.

We’re confident that these procedures properly protect you and your family. But we invite you to inspect your furniture, if you wish, to satisfy yourself. **Please be sure to inspect your furniture within 7 days of receiving it from NWFB or Hope Furnishings**, and call us at 253-302-3868 if you detect any health risk concerns.

Our promise to you: If you detect and we confirm any health risks in the furniture you received from NWFB or bought at Hope Furnishings, you will get another opportunity to select replacement items within 2 business days, at no cost to you. **This health risk free promise only applies to health risks. Items given and sold are “as-is” and without any type of warranty.**